



**HUNGARIAN  
CENTRAL  
STATISTICAL  
OFFICE**

## **QUALITY POLICY OF HCSO**

HCSO is a professionally independent government office. Its activity is regulated by the Act No. XLVI of 1993 on Statistics. In consideration of the Hungarian membership in the EU, official statistics are in line with the related basic European regulation No. 223/2009 of the European Parliament and of the Council of 11 March 2009 on European statistics.



## Mission and vision

Our **mission** is to assist informed decision making, research and dialogue between all actors of society by producing and disseminating trusted, high-quality official statistics and analyses.

Our **vision** is that HCSO gains respect in and outside Hungary for our committed staff being responsive to changing users' needs, continuously increasing efficiency, improving quality, reducing burden on respondents and spreading statistical literacy.

In order to implement our mission and reach our vision, the staff of HCSO shares the following **values**:

- Independence and objectivity
- User orientation
- Commitment to quality
- Respect for our 150-year traditions
- Flexible adaptation to the challenges of the 21st century

## Quality declaration

The statistical products of HCSO must be “fit for purpose” and in accordance with the following interrelated components.

### **A statistical product must be:**

- **RELEVANT** – a product must be fit for the purpose for which it was designed, as well as meet the demand of users
- **ACCURATE** – statistical data are to be as close to the featured real values as possible
- **TIMELY** – the length of time between the date of dissemination (date of publication) and the reference date of the described event must be as short as possible (timeliness)
- **PUNCTUAL** – the actual and the planned dates of publication are to be the same (the planned dates are published in the dissemination calendar on HCSO website)
- **ACCESSIBLE** – the conditions for accessing statistical products must be provided for the widest scope of users
- **CLEAR** – HCSO is to provide support for users to interpret data. Hence beside statistical data additional information on the utilization of them (meta-data) must be provided and information on the quality of statistical products must be accessible, too
- **COMPARABLE AND COHERENT** – statistical data are to be in line with other related data in logical, economic and social aspects and must be comparable in time, across geographical areas and statistical domains

The cost, response and office burden of the production of a statistical product in a certain quality are also features of quality.

According to its quality policy HCSO is committed to:

- get acquainted with the present and future needs of the users of statistical data
- measure the quality of statistical products and production processes regularly,
- assess the results of measurements and on the basis of the results develop products and processes continuously
- utilize the latest achievements of the statistical profession, by applying the best national and international practices of other organisations
- make efforts to reduce the response burden
- strengthening the commitment to quality throughout the official statistical service; in the frame of this, HCSO supports and initiates quality trainings and courses
- develop the professional knowledge and skills of the staff in line with requirements, and to improve the circumstances of work as much as possible

Budapest, May 2014

### **Commitment to the Code of Practice**

HCSO operates in line with the basic principles of the European Statistics Code of Practice and facilitates other national organisations of official statistics to apply them. In the frame of standardized self-assessment, coordinated at European level, HCSO regularly reports on the fulfilment of the code's principles.